Central Office Manager's Report Adina Murakami, MSW, CSAC September 19th, 2018

Aloha,

The Oahu Central Office and its volunteers supported the AA groups on Oahu through the following activities in August:

- 2018 Events in progress
 - ⇒ Bill & Lois Dinner Zeke J.

Collected	\$ 0.00	Group & individual contributions
Cost	\$ -0.00	Expenses
Total	\$ 0.00	·

⇒ HallowClean Meeting & Dance – Liz D.

Collected	\$ 0.00	Group & individual contributions
Cost	<u>\$ 112.56</u>	Expenses
Total	\$ -112.56	

⇒ Hawaii AA Anniversary Dinner – Kalae H.

Collected	\$ 0.00	Group & individual contributions
Cost	<u>\$ -0.00</u>	Expenses
Total	\$ 0.00	•

- Central Office volunteers:
 - ⇒ Helped coordinate 23; 12 step calls;
 - Three of those calls were handled by an after hour phone angel;
 - ⇒ Assisted 1 individual with transportation to meetings;
 - ⇒ Provided information and assistance to 214 callers;
 - ⇒ Sold \$1,869.80 worth of literature for a profit of \$469.98;
 - ⇒ Welcomed **50 visitors** to Oahu Central Office;
 - ⇒ Trained 2 new volunteers in August;
 - Unfortunately 1 volunteer secured position and had to let go of volunteering at Central Office and two others are on extended leave;
 - ⇒ We currently have **25** in office volunteers covering **34** shifts;
 - ⇒ 2 special project volunteers, and
 - ⇒ Interviewed **2** new perspective volunteer.
- After-Hours Phone Angel volunteers assisted 280 callers; and
 - ⇒ Coordinated 3; 12th step calls.
 - ⇒ We currently have 20 After-Hour Phone Angels covering 21 shifts.
 - ⇒ 4 Phone Angels Volunteers are covering more than one shift
- 12th Step volunteers assisted 23 callers; and
 - ⇒ We currently have **22 men** & **19 women** volunteering for 12th Step work; covering all 7 Districts on Oahu
- Transportation volunteers assisted 1 caller; and
 - ⇒ We have 8 groups on the transportation list. We have 10 men and 11 women from the 12th step list volunteering to transport visitors, newcomers and our elders to AA meetings on Oahu.
- Translation volunteers assisted 0 callers; and

⇒ We currently have **11 members** willing to translate French, Filipino, Japanese, Spanish, Chinese, Korean and Russian.

Volunteers are needed

- \Rightarrow In Office open shifts:
 - Thursday's 3p 6p (2x per month);
 - Friday 12p 3p (2x per month)
 - Friday 3p 6p (2x per month)
 - Saturday 9a 12p (2x per month)
 - Saturday 12p 3p (2x per month)
- ⇒ After-Hour Phone Angel open shifts:
 - Sunday 6a 12 noon;
 - Sunday 6p to midnight;
 - Monday Friday 7a to 9a
 - Holidays and when the office is closed
- ⇒ 12th Step & Transportation volunteers are always needed:
 - Please consider making yourself available for the next suffering alcoholic
- ⇒ AA Group Information / Change form and submit
 - 23 Groups have completed the AA Group Information form and requested they be added to the OIG Directory.

Schedules & Website:

- ⇒ New Professionals meeting please call the office for more information
- ⇒ Updated 09/01/18 both hard copy and online, see Agenda for meeting updates
- ⇒ Email <u>manager@oahucentraloffice.com</u> your event pdf
 - It will be posted on the website
 - hard copy flyers will be made available in the office.

Area 17:

- ⇒ Worked with Treatment committee to fill a literature order
- ⇒ Sent information on the Corrections Conference to Area Corrections Chair
- ⇒ Volunteers are beginning to field calls for the Annual Hawaii Convention
- ⇒ District #4 to follow up on new meetings in their districts awaiting their response.

Office Closed:

- September 3rd for Labor Day
- September 19th at 5:30 to allow Manager to arrive at OIG meeting on time.

2018 Central Office Goals:

- 1. Expand the Transportation List for visitors, elders and those who are new to Alcoholics Anonymous.
 - As of 2/7/18 there are 10 men and 11 women on the Transportation list
 - 8 Homegroups participating include Bad Brains, Eatin Meeting, Palolo
 Discussion, A Spiritual Awakening, Paki Traditions, New Beginnings, Kane
 Ali`i, CSAC Professionals Meeting by invitation only, 10 @ 10
- 2. We would like to add wheelchair accessibility to the meeting schedules.
 - Groups need to confirm their ADA compliance, see March Newsletter.

- Provided newsletter of ADA compliance info to the OIG Caravanned groups, and posted on the OIG Website.
- 3. Create an Oahu Intergroup Newsletter
 - First edition provided to OIG Body and posted on website 3/14/18
 - 6th volume September 2018 to be posted by 9/12/18, and hard copies provided at OIG Business meeting
- 4. Create Meeting Contact List Oahu Intergroup Directory
 - We are working on obtaining accurate group information and group contact information so that the groups who are out of the loop will be able to receive our OIG Business Meeting minutes and the OIG Newsletter electronically or via snail mail if so desired.
 - Provided the Intergroup Reps new AA Group Information / Change Form at the March 14th OIG Business Meeting.
 - Provided a copy to the OIG Caravanned groups
 - Posted on OIG Website
 - Added a professional meeting in June
 - We now have a total of 23 groups in our directory
- 5. Increase group participation with Oahu Intergroup and Oahu Central Office
 - Improve volunteer services at Oahu Central Office for in office, phone angels, transportation angels, interpreters and 12th step volunteers;
 - Host monthly volunteer meeting
 - Volunteers agreed to close the office when building water is off
 - Volunteer survey got excellent results 100% felt appreciated and 80% felt they made a lot of impact.
 - Made Central Office resources available online to all afterhours phone angels
 - Host a variety of OIG Events;
 - Homegroup day, Dances, Founders Day and several Dances thus far this year
 - Caravan to all groups on the island of Oahu;
 - Lead Jack G.
- We would like to extend a huge Mahalo for the generous welcome we received form the Groups we have caravanned to since 3/18/18 we have attended 200 groups on Oahu. They include:12 Coconuts; 5th Chapter; A Spiritual Awakening; A Wake Up Call, Aiea Big Book, Aina Haina Women's, Aloha Sunday, Anela Hulu, Architects of Adversity, Bad Brains, Beretania Discussion, Black Experience, Daily Reflections, Came to Believe, Friday Night Intergalactic Space Cadets, Courage to Change, Ewa Kahi Speakers, Happy Hour; First Things First, Hauula Discussion, Gripers, High Nooners, Garage Meeting, Hickam Traditions, Hang Loose, Haleiwa Big Book, Hui No Name, Kaneohe Discussion, Just for Today, History 101, Hawaawaa Group, Kaaawa Step Study, Iroquois Point, Imua Waimea, Head Start, Kailua Men's Stag, Kailua Women's, Kahaluu Discussion, Kalihi Sobriety, Kane Alii, Kaiser Step & Tradition, Kam IV, Mililani Men's Stag, Knuckle Heads, New Beginnings Women's, Makahiki Lanai, New Hope, Out and About, One Step Up, Manoa Gardens, Living Sober, Monday Night Madness, No Laurels Resting, Malia Discussion, Na Wahine O Koolau, Mililani

Women's Steps and Traditions, Mililani Tuesday Night, Paki Ave Step Discussion, New Freedom, No Reading Men's Mtg, Pau Hana, Paki Hale Big Book, Palolo Discussion, Phoenix Group, Saturday Night Live, Serene Sunday, Serenity Group, Spirit of Freedom, Semper Fi, Solutions, Pioneer, Sunday Breakfast Group, Sunday by the Sea, Show Up Group, Staying Sober, Sunday Moring Sobriety, Step Sisters and Steps to Freedom, Pali Women's, 10@10, The Point, The Third Tradition, Women's Welcome, TYG, Waikiki Men's Stag, Wailana Group, Waimea Nooners, Waimea Wahines, X-Factah, Sobriety 101, Makakilo Hill Climbers, Waianae Men's Stag, Waianae Coast Women's, We Care

- September 1st– 8th we plan to attend:
 - Seeking the Truth
 - Eye Opener
 - South Pacific Group
 - Ruptured Duck
 - US Vets
 - Students of Sobriety
 - o Downtown Lunch
- September 9th 15th we plan to attend:
 - o Ohua Group
 - o Trudgers
 - Schofield Brown Baggers
 - Honolulu Agnostics
 - Poets Day
 - Aloha Sunday
- September 15th 22nd we plan to attend:
 - Kailua Steps and Traditions
 - Any Lengths
 - Mosquito Junction
 - o Grapevine
- September 23rd 29th we plan to attend:
 - Reach for the Stars
 - Sobriety Buzz
 - Lingle A While
 - Kokua Group
 - Strivers of Sobriety
 - Mustard Seed

Mahalo, for allowing me to be of service,

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