Central Office Manager's Report Adina Murakami, MSW, CSAC April 11th, 2018

Aloha,

The Oahu Central Office and its volunteers supported the AA groups on Oahu through the following activities in February:

2018 Events in progress –

⇒ Spring Meeting & Dance – Johnna – See final report

Collected \$ 966.00 Group & individual contributions \$ -364.30 Venue, food, decorations and DJ Cost \$ 601.70 Total

⇒ Homegroup Day – Tina L.

Collected \$ 0.00 Group & individual contributions

\$ 100.00 Venue, food, decorations Cost

\$ -100.00 Total ⇒ Founder's Day – Tayshea K.

> \$ 340.00 Group & individual contributions Collected

\$ -513.90 Venue, food, decorations Cost

\$ -173.90 Total

Central Office volunteers:

- ⇒ Helped coordinate 7; 12 step calls;
 - one of those calls was handled by an after hour phone angel;
- ⇒ Assisted 1 individuals with transportation to meetings;
 - This call was handled by an after hour phone angel;
- ⇒ Provided information and assistance to 190 callers;
- \Rightarrow Sold \$1,153.65 worth of literature for a profit of \$314.38;
- ⇒ Welcomed **51 visitors** to Oahu Central Office;
- ⇒ Trained 1 new volunteers in March;
 - Unfortunately 2 volunteers secured a promotions and had to let go of volunteering at Central Office;
- ⇒ We currently have **26** in office volunteers covering **34** shifts;
- ⇒ **2** special project volunteers, and
- ⇒ Interviewed 1 new perspective volunteer.
- After-Hours Phone Angel volunteers assisted 126 callers; and
 - \Rightarrow Coordinated 1; 12th step call.
 - ⇒ We currently have 20 After-Hour Phone Angels covering 21 shifts.
 - ⇒ 3 Phone Angels Volunteers are covering more than one shift
- 12th Step volunteers assisted 7 callers; and
 - ⇒ We currently have **22 men** & **19 women** volunteering for 12th Step work; covering all 7 Districts on Oahu
 - ⇒ Increased our 12th step volunteers by 2 men and 2 women in March
- Transportation volunteers assisted 1 callers; and
 - ⇒ We increased from 3 to 6 groups in March, as well we have 10 men and 11 women from the 12th step list volunteering to transport visitors, new comers and our elders to AA meetings on Oahu.

- ⇒ 1 person added themselves to transport ladies on the windward side of the island
- Translation volunteers assisted 0 callers; and
 - ⇒ We currently have **10 members** willing to translate French, Filipino, Japanese, Spanish, Chinese and Korean.
 - ⇒ This list was increased by 1 volunteer in March

Volunteers are needed

- \Rightarrow In Office open shifts:
 - Monday 3p-6p (2x per month);
 - Wednesday 12 noon 3p (2x per month); and
 - Thursday 3p 6p (2x per month)
- ⇒ After-Hour Phone Angel open shifts:
 - Sunday 6a 12 noon;
 - Sunday 6p to midnight;
 - Wednesday evening 6p to midnight; and
 - Monday Friday 7a to 9a
 - Holiday's and when the office is closed
- \Rightarrow 12th Step volunteers are always needed:
 - Please consider making yourself available for the next suffering alcoholic
- ⇒ Transportation volunteers are always needed:

Please consider making yourself available for the next suffering alcoholic

- ⇒ AA Group Information / Change form and submit
 - 5 Groups have completed the AA Group Information form and requested to be added to the OIG Directory.

Schedules & Website:

- ⇒ Updated 04/09/18 both hard copy and online, see Agenda for meeting updates
- ⇒ Email manager@oahucentraloffice.com your event pdf
 - It will posted on the website
 - hard copy flyers will be made available in the office.

Area 17:

- ⇒ Shared a request for a number for GSO with the Delegate.
- ⇒ Notified both DCMS of Waianae and Waikiki about the new meetings in their districts.
- ⇒ Submitted a Oahu Central Office report to the Area Secretary to be included in Inform the Delegate Minutes
- \Rightarrow We also need the following support from Districts #9 & #10 on these issues:
 - Still Pending Great Life 808 Request a meeting Sundays in District 9;
 connected with DCM 9 who agreed to follow up on the possibility of Great Life 808 hosting an AA meeting.
 - Still pending Spoke with Kevin D. who has agreed to follow up on getting the Waikiki Schedule updated. (last update June 2016)

Office Closed:

 Central Office Volunteers voted to have the office closed on the days Century Square is working on the water lines. This happens every six weeks or so on a Saturday. We will post the closure on the website and post a notice on the door.

- Office closed: Wednesday, at 5:30 on April 11th and May 9th for OIG Meeting.
- 2018 Central Office Goals:
 - 1. Expand the Transportation List for visitors, elders and those who are new to Alcoholics Anonymous.
 - As of 2/7/18 there are 10 men and 11 women on the Transportation list
 - Homegroups Participating include: Bad Brains; Eatin Meeting; and Palolo Discussion
 - Added A Spiritual Awakening; Friday Lunch Bunch and one additional lady in March.
 - 2. We would like to add wheelchair accessibility to the meeting schedules.
 - Groups will need to confirm their ADA compliance, see ADA Handout & OIG Newsletter provided at the 3/14/2018.
 - In March we worked on getting the ADA compliance handout out to the groups by providing a copy to the OIG Caravanned groups, and posting on the OIG Website.
 - 3. Create an Oahu Intergroup Newsletter
 - First edition provided to OIG Body and posted on website 3/14/18
 - 2nd edition April 2018
 - 4. Create Meeting Contact List Oahu Intergroup Directory
 - We are working on obtaining accurate group information and group contact information so that the groups who are out of the loop will be able to receive our OIG Business Meeting minutes and the OIG Newsletter electronically or via snail mail if so desired.
 - We will provided the Intergroup Reps new AA Group Information / Change Form at the March 14th OIG Business Meeting.
 - Please return completed form to Oahu Central Office
 - Added 5 groups to the Oahu Intergroup Directory in March
 - 5. Increase group participation with Oahu Intergroup and Oahu Central Office
 - Improve volunteer services at Oahu Central Officer for in office, phone angels, transportation angels, interpreter's and 12th step volunteers;
 - Held volunteer meeting 3/31/18
 - Agreed to close the office when water is shut off as agreed upon by Central Office volunteers.
 - Have had 10 volunteers participate in the OIG Caravan
 - Hosting a variety of OIG Events;
 - We are having Homegroup Day | April 28th
 - Caravanning to all groups on the island of Oahu;
 - Jack G. has agreed to be a lead on this project.
 - If any Intergroup Rep's would like to participate please contact Oahu Central Office (808) 946-1438.
 - We would like to extend a huge Mahalo for the generous welcome we received form the Groups we have caravanned to since 3/18/18 we have attended: 14 groups on Oahu they include:12 coconuts; 5th Chapter; A Spiritual Awakening; A Wake

Up Call; Aiea Big Book; Aina Haina Women's; Aloha Sunday; Anela Hulu; Architects of Adversity; Bad Brains; Beretania Discussion; Black Experience; Daily Reflections and Came to Believe

- April 15th 21st we plan to attend:
 - Friday Night Intergalactic Space Cadets
 - o Courage to Change
 - o Eatin Meetin
 - Ewa Kahi Speakers
- April 22nd 28th we plan to attend:
 - Happy Hour
 - o First Things First
 - o Hauula Discussion
 - Gripers
- April 29th May 5th we plan to attend:
 - High Nooners
 - Garage Meeting
 - o Hickam traditions
 - Hang Loose
- May 6th 12th we plan to attend:
 - o Iroquois Point
 - Haleiwa Big Book Study
 - o History 101
 - o Ha`wa`awa`a Group

Mahalo, for allowing me to be of service,

Adina Murakami, MSW, CSAC Oahu Central Office Manager (808) 946-1438 manager@oahucentraloffice.com